Empowering OSSs for energy communities

Launching
Europe's first network for Operational Support Services for energy communities

21st October 2026

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Today

Time	Topic
10.00 – 10.05	Launching the P2P platform for OSS focusing on energy communities (Welcome and Introduction)
10.05 - 10.15	SPARKLE's learning platform & SHINE's OSS set up methodology (Presentation)
10.15 - 10.25	Lived experience: Poreč Sunny office (Presentation & Q&A)
10.25 - 10.40	P2P exchange: What can you share? What do you need? (Breakouts for P2P introductions & exchange)
10.40 - 11.00	Plenary discussion & Closure

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Sustainable Planning and Resilience:

Knowledge Learning Environment



LET’S HELP CITIES ACHIEVE CLIMATE NEUTRALITY



Online training including scenario-modelling tool

Learning Communities /peer-to-peer learning



Study visits and summer schools in 5 lead countries

Practical assignments



Mentoring with local experts

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Local Transition Learning Centre

Modules:

- Integrated energy and climate transition planning
- Data for a clean energy transition
- Transition Management: a process for co-creating transformative change

https://localtransitionslearning.eu/mod/page/view.php?id=1264



SHINE’s OSS set up methodology

https://energycommunityplatform.eu/resources/oss-set-up-methodology-guide-first-edition/

www.energycommunityplatform.eu/municipality-community-energy/

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SHINE's OSS set up methodology guide

In this guide, rather than reinventing the wheel, we have synthesized three frameworks into a single cohesive step-by-step manual.

- SCCALE 203050 project: provides us with the timeline for the establishment: Inspiration > Preparation > Implementation > Operation.
- ECOEMPOWER project: guides the concrete steps put forward for the creation and operation of the OSSs.
- Energy Communities Repository OSS guide: further complements this guidance, with concrete suggestions regarding, among others, customer journey.

Table of Contents

D2.4 OSS set up methodology guide first edition 0
Table of Contents 1
Executive Summary 2
Disclaimer 2
1 Introduction 3
1.1 How to use this manual: 4
1.2 Inspiring examples 5
1.2.1 Urban Innovation Vienna 5
Urban Innovation Vienna is the climate and innovation agency of the City of Vienna. It plays central role in supporting the city's transition towards climate neutrality by providing expertise, stakeholder engagement, innovation support, and practical advisory services. One of its flagship initiatives is the Renewable Energy Advisory Service, which functions as Vienna's One-Stop Shop (OSS) for renewable energy and energy communities. 5
1.2.2 ICAEN 6
1.2.3 BECKON 7
1.2.4 LIFE LOOP 7
1.2.5 ECOEMPOWER 9
2 The timeline for action 10
2.1 Inspiration Stage: OSS Ideation & Stakeholder Commitment 10
2.1.1 Local Context Assessment & Scope Definition 10
2.1.2 Multi-Stakeholder Mobilization 11
2.1.3 Value Network Mapping & JET Team Formation 12
2.1.4 Roadmap development to structure the process 13
2.2 Preparation Stage: Institutional, Legal & Governance Design 14
2.2.1 Deciding the OSS Institutional Type 14
2.2.2 Designing the OSS Business Plan & Financial Model 14
2.2.3 Structuring Internal OSS Governance 15
2.3 Implementation Stage: Technical Setup, Staffing & Launch 15
2.3.1 Recruitment & Training of the OSS Team 16
Tier 1: Small / Local Pilot Hub 16
Tier 2: Regional / Medium Hub (Standard Recommended Model) 16
Tier 3: Large Metropolitan / Provincial Network 16
2.3.2 Deploying the Digital Portal Backend 17
2.3.3 Constructing the Local Marketplace 18
2.4 Operation Launch: Activation & Service Roadmap Execution 18
2.4.1 Launching the Public Service Menu 18
2.4.2 Establishing the Impact Tracking Framework 19
OSS Establishment checklist 19
3 Targeted recommendations to pilot OSSs 20
3.1 Current status 20
3.2 Targeted recommendations 26
3.3 Conclusions & next steps 30

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Lived experience: Poreč Sunny office

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YOUR TURN: P2P exchange

1. What tools, methods, contacts, insights and/or OSS-related experience, could you share with your peers?

2. What do you need for the establishment or operation of your OSS, and how could your peers support you?

3. Which is the key topic that should certainly be discussed in the context of this P2P platform?

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Practicalities

Would you be happy to share your contacts with your peers?

Other things to clarify:

- **Communication tools & Knowledge base**
- **Mailing list?**
- **Digital platform?**

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Other relevant P2P sessions

Structuring local power: governance models for energy communities – 2 November 2026, 15:00-16:00 CET

One-Stop-Shops for renovation, good practices and challenges – 24 November 2026, 10:00-11:00 CET

Power in partnership: stakeholder mobilization & community engagement – 11 January 2027, 15:00-16:00 CET



Learn more and register:
https://energy-cities.eu/sparkle-peer-to-peer-sessions-exchange-with-and-learn-from-other-cities/

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